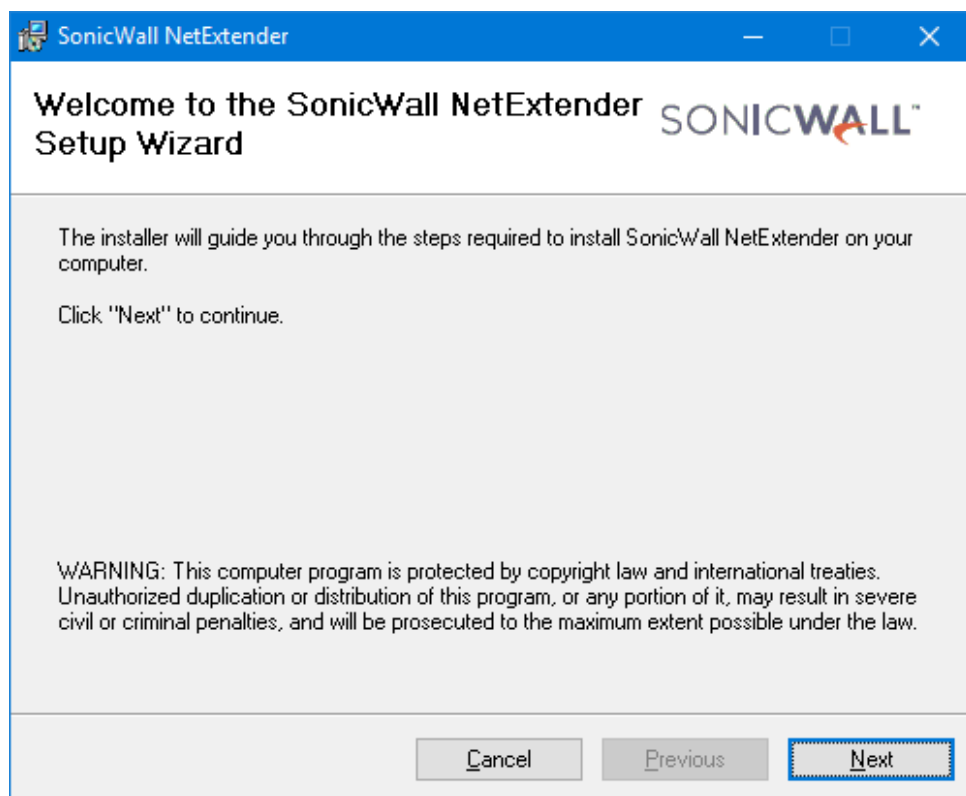


## Doctor Fix-It – SSL-VPN Setup Instructions

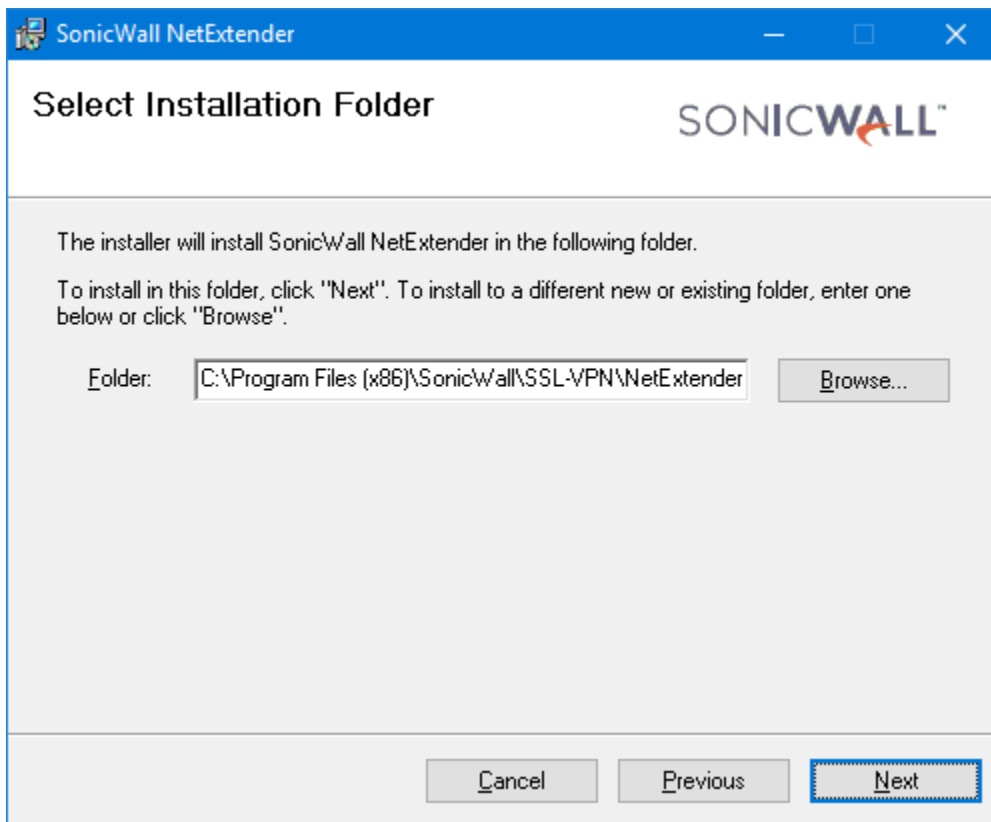
1. Open a web browser and go to <https://www.sonicwall.com/products/remote-access/vpn-clients/>. Click on the Download button under the appropriate operating system, then run the file after it has downloaded.
2. Click NEXT at the beginning of the Setup Wizard (this install process will only need to be done once)



3. Click "I Agree" then click NEXT



4. Leave the install folder as the default value, then click NEXT



The screenshot shows the 'Select Installation Folder' window for SonicWall NetExtender. The window has a blue title bar with the SonicWall logo and standard window controls. The main area is white with the SonicWall logo in the top right. Below the title, there is a text box explaining the installation process: 'The installer will install SonicWall NetExtender in the following folder. To install in this folder, click "Next". To install to a different new or existing folder, enter one below or click "Browse".' Below this text is a 'Folder:' label followed by a text input field containing 'C:\Program Files (x86)\SonicWall\SSL-VPN\NetExtender' and a 'Browse...' button. At the bottom, there are three buttons: 'Cancel', 'Previous', and 'Next'. The 'Next' button is highlighted with a blue border.

SonicWall NetExtender

## Select Installation Folder

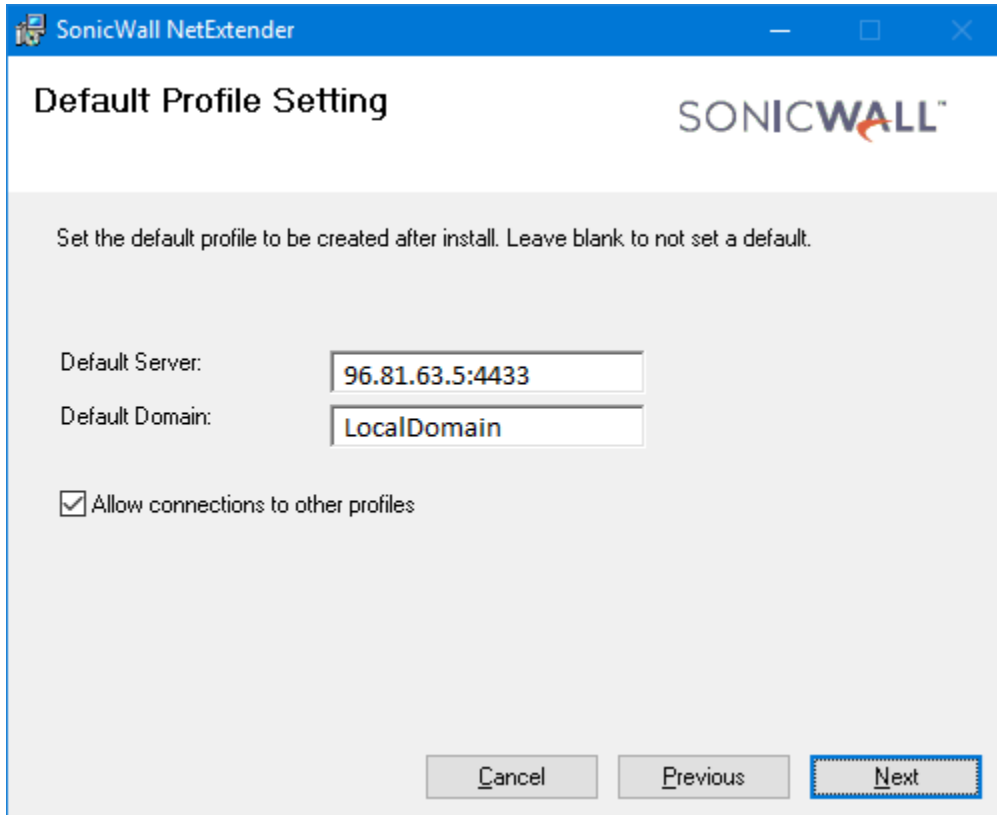
SONICWALL™

The installer will install SonicWall NetExtender in the following folder.  
To install in this folder, click "Next". To install to a different new or existing folder, enter one below or click "Browse".

Folder: C:\Program Files (x86)\SonicWall\SSL-VPN\NetExtender Browse...

Cancel Previous Next

5. Enter the Default Server: 96.81.63.5:4433 and Default Domain: LocalDomain, then click NEXT



The screenshot shows the 'Default Profile Setting' window for SonicWall NetExtender. The window has a blue title bar with the SonicWall logo and standard window controls. The main area is white with the SonicWall logo in the top right. Below the title, there is a text box explaining the default profile setting: 'Set the default profile to be created after install. Leave blank to not set a default.' Below this text are two text input fields: 'Default Server:' with the value '96.81.63.5:4433' and 'Default Domain:' with the value 'LocalDomain'. Below these fields is a checkbox labeled 'Allow connections to other profiles' which is checked. At the bottom, there are three buttons: 'Cancel', 'Previous', and 'Next'. The 'Next' button is highlighted with a blue border.

SonicWall NetExtender

## Default Profile Setting

SONICWALL™

Set the default profile to be created after install. Leave blank to not set a default.

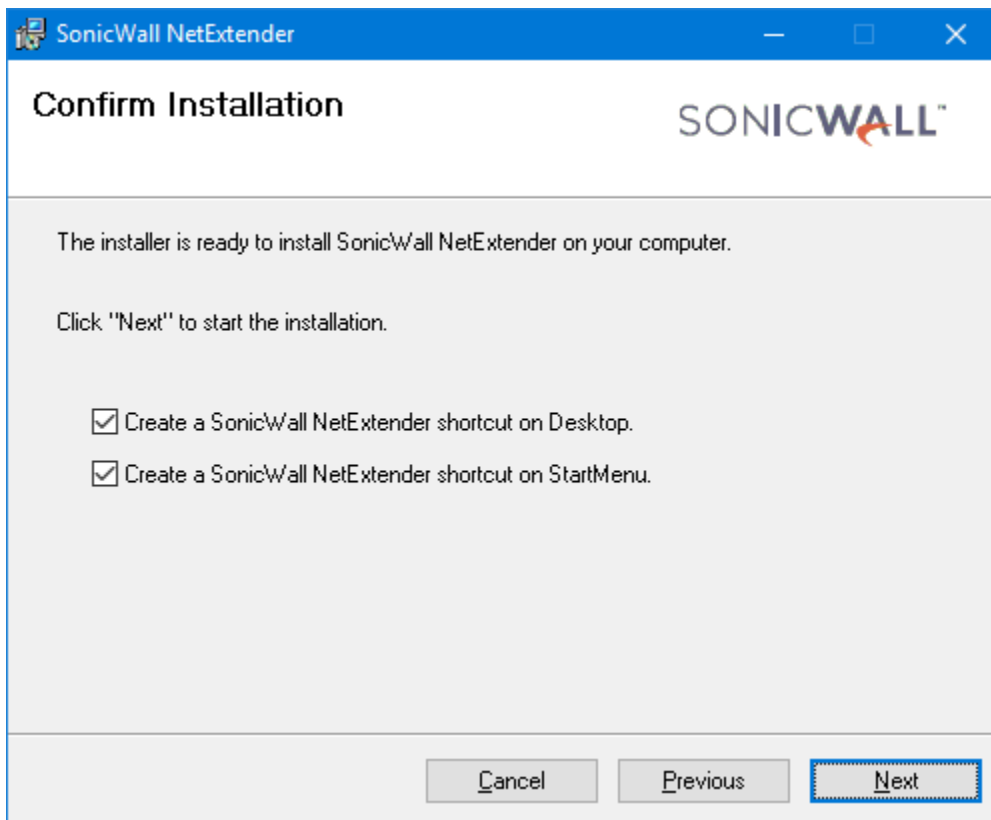
Default Server: 96.81.63.5:4433

Default Domain: LocalDomain

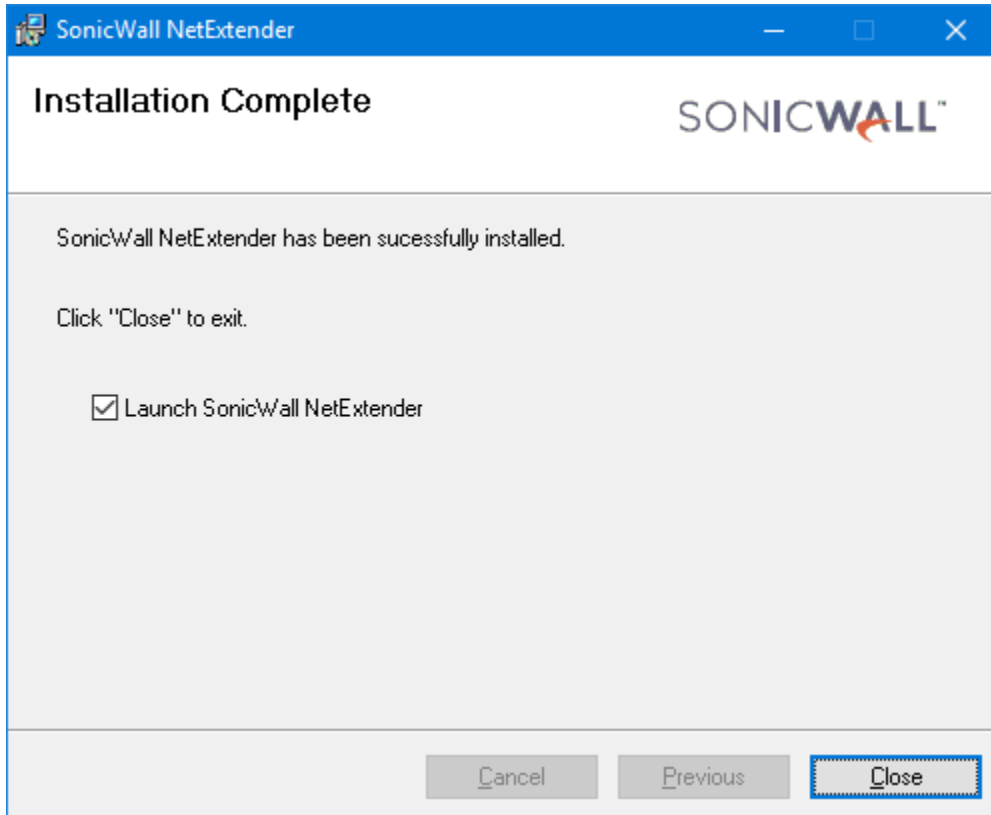
☒ Allow connections to other profiles

Cancel Previous Next

6. Then click NEXT to have the system add shortcuts for later access

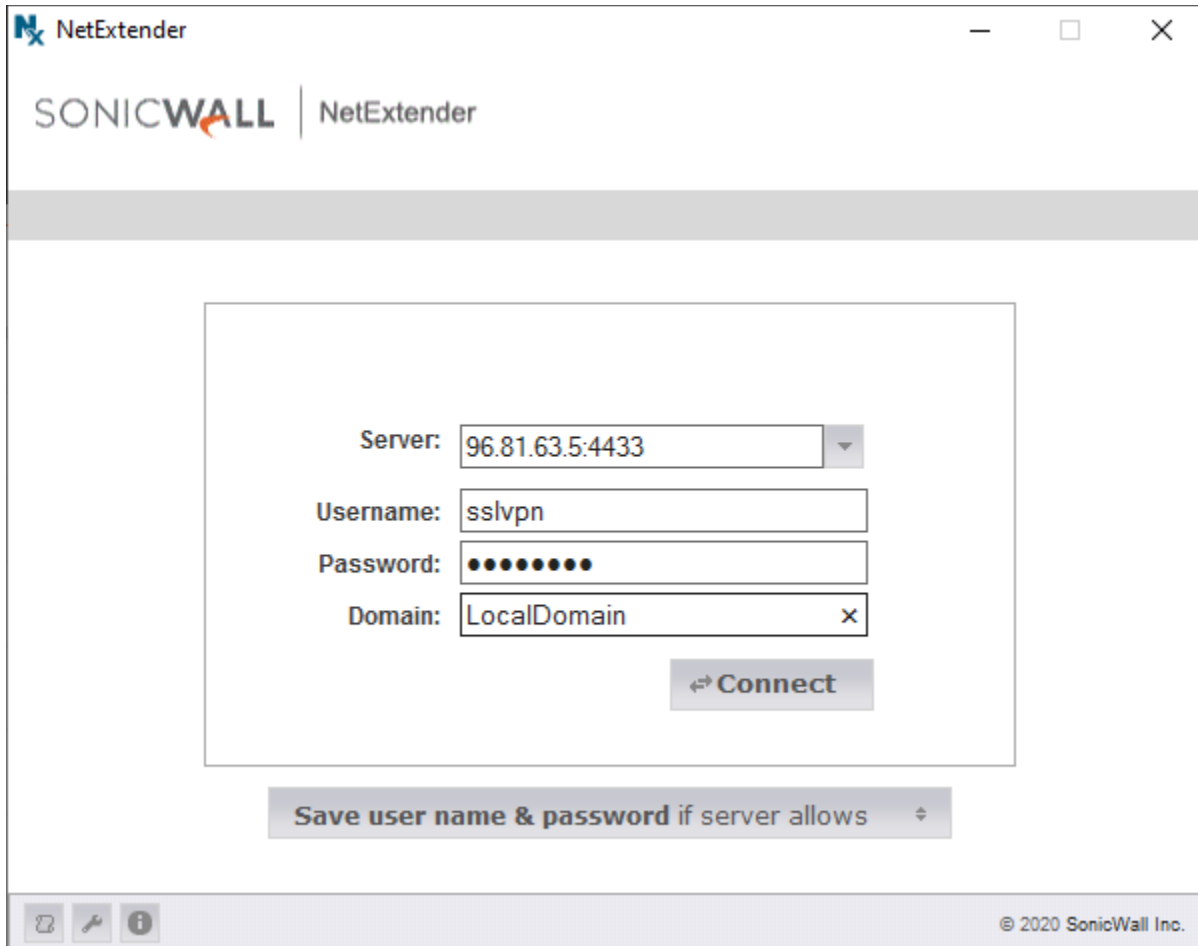


7. After installation, click Close.



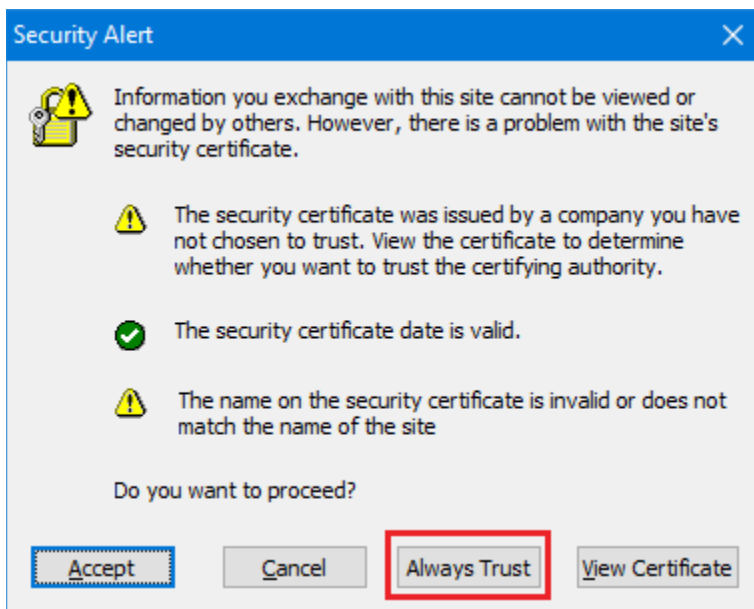
After install, reboot the computer! This is important as it may not ask and maybe necessary before the program will function properly.

8. When connecting to the server, use the following (Your Manager will have the password), then click CONNECT  
Verify the address is **96.81.63.5:4433**, enter sslvpn and your password, and the domain is **LocalDomain**.



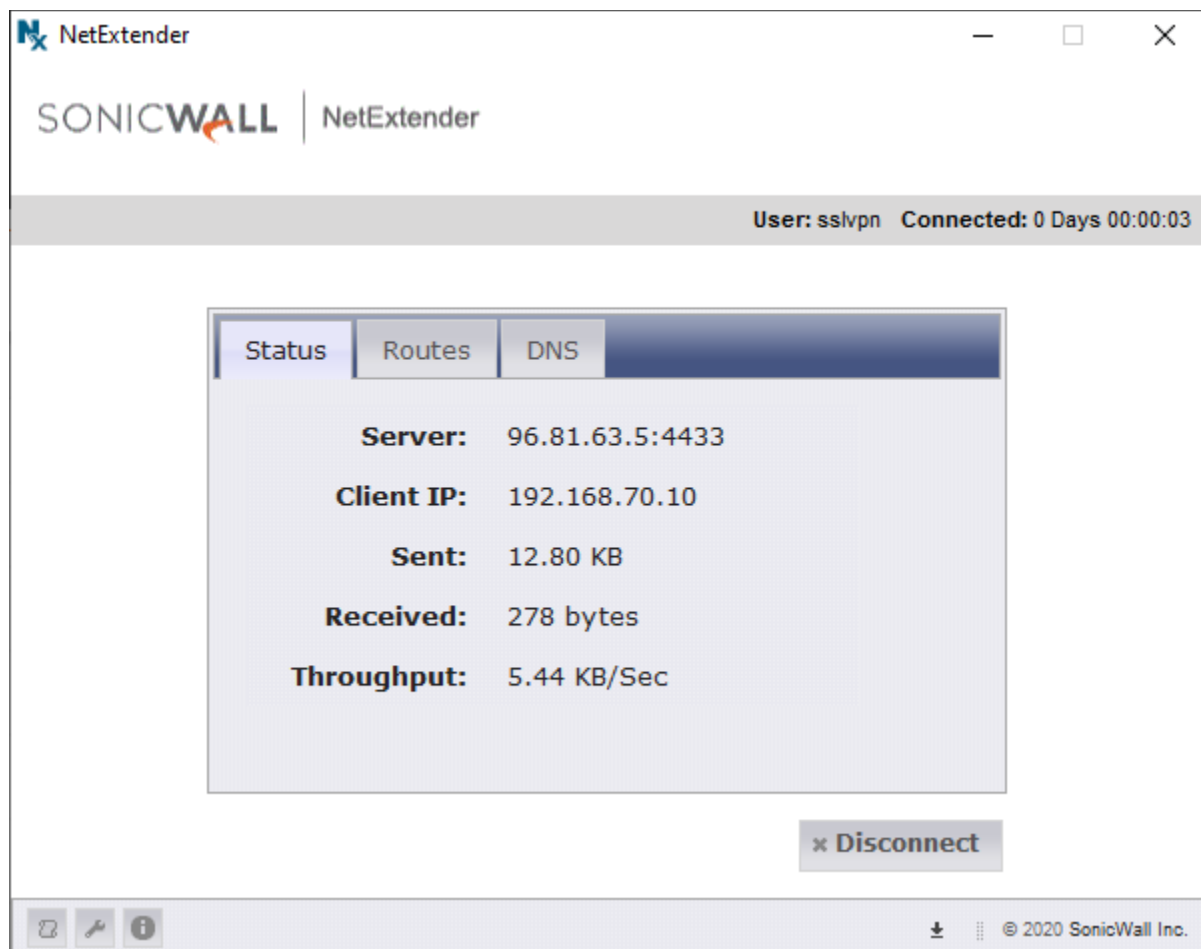
The screenshot shows the SonicWall NetExtender application window. At the top, the SonicWall logo and 'NetExtender' text are visible. The main area contains a login form with the following fields: 'Server' with the value '96.81.63.5:4433', 'Username' with the value 'sslvpn', 'Password' with masked characters, and 'Domain' with the value 'LocalDomain'. A 'Connect' button is located below the domain field. At the bottom of the form area, there is a checkbox labeled 'Save user name & password if server allows'. The bottom status bar of the window shows icons for help, settings, and information, along with the copyright notice '© 2020 SonicWall Inc.'.

9. Click "Always Trust" to the Certificate screen



The screenshot shows a Windows Security Alert dialog box. The title bar reads 'Security Alert'. The main text states: 'Information you exchange with this site cannot be viewed or changed by others. However, there is a problem with the site's security certificate.' Below this, there are three bullet points: a warning icon followed by 'The security certificate was issued by a company you have not chosen to trust. View the certificate to determine whether you want to trust the certifying authority.', a checkmark icon followed by 'The security certificate date is valid.', and a warning icon followed by 'The name on the security certificate is invalid or does not match the name of the site'. At the bottom, it asks 'Do you want to proceed?'. There are four buttons: 'Accept', 'Cancel', 'Always Trust' (which is highlighted with a red rectangle), and 'View Certificate'.

10. After the reboot from the first install, you should now be able to connect. To disconnect the session, click the “Disconnect” button. During your session, you can minimize this screen while you work.



11. After the VPN connection has been established, you can open an RDP connection to any PC connect to the Network or access any file shares on the laptop.

